

## Guiding Principles of CCS

- ◆ Hope: The belief that recovery is real. People can and do recover.
- ◆ Individual: People define their own life goals and paths to recovery.
- ◆ Strengths Based: Strengths will be identified, built upon, and incorporated into recovery planning.
- ◆ Collaboration: Supports and services working together in a natural community setting to facilitate recovery.
- ◆ Outcome oriented: Utilizing measurable and observable indicators of success to monitor progress towards goals.
- ◆ Each person's beliefs, values, customs, and culture will be acknowledged and respected.

If services are not available in your primary language, an interpreter will be provided.



Once you replace negative thoughts with positive ones, you'll start having positive results.

-Willie Nelson

## How do I offer feedback about my CCS services?

- ⇒ Speak with your service facilitator at any time.
- ⇒ Contact the CCS supervisor at any time.
- ⇒ Complete the annual confidential CCS Consumer Satisfaction Survey.
- ⇒ Participate in the CCS Coordination Committee.

### Coordination Committee

An advisory committee provides input to the CCS program on services, policies, and consumer rights. The advisory committee is made up of consumers, County staff, service providers and community members. Any CCS participant is welcome to attend and become a member.

### How do I pay for the services?

CCS is a Medicaid program. Participants must be eligible for Medical Assistance, BadgerCare or another Medicaid program. Services are paid by Medicaid and there is no cost to you.

### Columbia County Health & Human Services

P.O. Box 136  
111 E. Mullett St.  
Portage, WI 53901

Phone: 608-742-9227  
Fax: 608--742-9700



<https://bit.ly/coctyresources>



## Comprehensive Community Services

*Our mission is to help individuals with mental health or substance use concerns find more control over their lives with connections to natural supports and community resources.*

# Recovery

CCS is a voluntary, community-based, wraparound, recovery team program providing psychosocial rehabilitation services to assist participants with learning the skills necessary to be able to achieve their highest possible level of independent functioning, stability, and independence and to facilitate recovery.

- Screening and Assessment
- Service Planning
- Service Facilitation
- Diagnostic Evaluations & Specialized Assessments
- Medication Management
- Physical Health Monitoring
- Employment Related Skills Training
- Individual and/ or Family Psychoeducation
- Individual Skill Development & Enhancement
- Peer Support
- Wellness Management and Recovery/
- Recovery Support Services
- Substance Abuse Treatment
- Psychotherapy

- Crisis Services
- Autism Services
- Adolescent Day Treatment Services
- Court ordered services
- Mentoring

## Who is eligible for CCS?

- ⇒ Columbia County resident
- ⇒ Eligible for Medical Assistance, BadgerCare or another Medicaid program
- ⇒ Have a mental health or substance use diagnosis
- ⇒ Difficulty in one or more major life activities caused by mental health or substance use issues
- ⇒ Are determined to need psychosocial rehabilitation services
- ⇒ Current physician prescription for CCS Services



Anyone can submit a referral to the CCS program for him/ herself. A referral to the program can be submitted on behalf of someone too. Our CCS referral form is on our Columbia County Health and Human Services website or can be picked up at the reception desk during business hours.



**Intake:** Intake staff with Columbia County CCS programming will meet with you to explain CCS programming and gather information to determine if you are eligible per the state functional screen.

**Recovery Plan:** You and your team will create a recovery plan outlining steps to achieving your recovery goals.

**Service Facilitation:** Your Service Facilitator will actively advocate for you in getting your mental health or substance use needs met.

- \* You must be treated with respect.
- \* Your information must be kept private.
- \* You have the right to choose members of your Recovery Team, your services, and your providers.
- \* You have the right to receive specific, complete, and accurate information about services.
- \* You have the right to consent to treatment and to remove yourself from the CCS program at any time.

*In order to carry a positive action we must develop here a positive vision.*  
-Dalai Lama