

# Utilities

## **Adams-Columbia Electric Cooperative**

W6290 Hwy 33  
Pardeeville, WI 53954  
(800) 831-8629 Customer Service  
(888) 928-2232 Outage  
Email: [acec@acecwi.com](mailto:acec@acecwi.com)  
<https://www.acecwi.com/>

## **Affordable Connectivity Program (ACP)**

<https://www.fcc.gov/acp>  
(888) 225-5322  
The Affordable Connectivity Program (ACP) provides eligible households with a discount on broadband service and connected devices. This program provides a discount of up to \$30 per month toward the internet for eligible households and up to \$75 per month for homes on qualifying Tribal lands.

## **Alliant Energy**

(920) 361-1863  
(800) 255-4268 EMERGENCY or  
#255 from US Cellular phone  
<https://www.alliantenergy.com/>

## **Emergency Assistance EA**

Forward Services Corporation FSC  
2425 New Pinery Road; Suite 201  
Portage, WI 53901  
(608) 665-9364  
(800) 771-8420  
[https://fsc-corp.org/?\\_ga=2.234406430.1861808521.1643903175-218159591.1628265620](https://fsc-corp.org/?_ga=2.234406430.1861808521.1643903175-218159591.1628265620)  
Emergency Assistance (EA) can cover costs for impending homelessness, homelessness, disaster, or energy.

## **Energy Services of Wisconsin**

### **(Home Energy Plus)**

242 W. Cook Street  
Portage, WI 53901  
<http://www.homeenergyplus.wi.gov/>  
(800) 506-5596 Appointments  
(608) 742-4088 Information  
Provides financial assistance for paying fuel or electric costs, and emergency furnace repair or replacement once per year per family. Specific income guidelines apply.

### **Frontier**

(855) 505-2487 New Service  
(800) 801-6652 Billing Inquiries  
<https://go.frontier.com/>

### **Heat for Heroes**

(800) 891-WARM (9276) for questions or to find an application site nearest you.  
<https://kwwf.org/heat4heroes>  
An Energy Services, Inc., /Keep Wisconsin Warm/Cool Fund initiative that helps Veterans who are facing an energy – related emergency.

### **Keep Wisconsin Warm Fund**

(800) 891-WARM (9276)  
<http://www.kwwf.org/>  
Income guidelines and a state map of where families that are in the 60%-80% median income can apply.

### **Lifeline and Link-Up Programs**

Public Service Commission  
4822 Madison Yards Way  
Madison, WI 53705  
(888) 816-3831  
Contact Eligible Telecommunications Center  
(ETC) to enroll:  
<https://psc.wi.gov/Documents/USF/ETCServiceProviders.pdf>

Provides low-income Wisconsin residents affordable access to essential telecommunications by discounting the cost of phone, cell and internet services.

### **Safelink Wireless**

<http://www.safelink.com/>  
(800) SAFELINK / (800) 723-3546  
Free cell phone, access to emergency services and free 60 minutes airtime monthly for eligible low-income households. Additional minutes can be purchased through prepaid airtime cards purchased at local retailers.

### **Wisconsin Low Income Home Energy–Heat**

#### **Wisconsin (LIHEAP)**

(866) HEATWIS / (866) 432-8947  
<http://www.homeenergyplus.wi.gov/>  
Information about where you can purchase propane in your area, or to apply for assistance towards your heating bill or medically necessary cooling bills.

#### **We Energies**

(800) 242-4035 Customer Service  
<http://www.we-energies.com/>  
*24 hr. Residential Service:* (800) 242-9137  
*Business Line M-F 8:00a-5:00p:* (800) 714-7777  
*Digger's Hotline:* (800) 242-8511 or 811  
*Electricity:* (800) 662-4797  
*Natural Gas:* (800) 261-5325

