

Utilities

Adams-Columbia Electric Cooperative

W6290 Hwy 33
Pardeeville, WI 53954
800-831-8629 Customer Service
888-928-2232 OUTAGE
acec@acecwi.com
<https://www.acecwi.com/>

Affordable Connectivity Program (ACP)

<https://www.fcc.gov/acp>
(888) 225-5322
The Affordable Connectivity Program (ACP) provides eligible households with a discount on broadband service and connected devices. This program provides a discount of up to \$30 per month toward the internet for eligible households and up to \$75 per month for homes on qualifying Tribal lands.

Alliant Energy

(920) 361-1863
800-255-4268 EMERGENCY OR
#255 from US Cellular phone
<https://www.alliantenergy.com/>

Emergency Assistance EA

Forward Services Corporation FSC
2425 New Pinery Rd, Suite 201
Portage, WI 53901
(608) 665-9364
800-771-8420
https://fsc-corp.org/?_ga=2.234406430.1861808521.1643903175-218159591.1628265620
Emergency Assistance (EA) can cover costs for impending homelessness, homelessness, disaster, or energy.

Energy Services of Wisconsin (Home Energy Plus)

242 W. Cook Street
Portage, WI 53901
<http://www.homeenergyplus.wi.gov/>
800-506-5596 Appointments
(608) 742-4088 Information
Provides financial assistance for paying fuel or electric costs, and emergency furnace repair or replacement once per year per family. Specific income guidelines apply.

Frontier

855-505-2487 New Service
<https://go.frontier.com/>

Heat for Heroes

800-891-WARM (9276) for questions or to find an application site nearest you.
<https://kwwf.org/heat4heroes>
An Energy Services, Inc., /Keep Wisconsin Warm/Cool Fund initiative that helps Veterans who are facing an energy – related emergency.

Keep Wisconsin Warm Fund

800-891-WARM (9276)
<http://www.kwwf.org/>
Income guidelines and a state map of where families that are in the 60%-80% median income can apply.

Lifeline and Link-Up Programs

Contact Eligible Telecommunications Center (ETC) to enroll:

<https://psc.wi.gov/Documents/USF/ETCServiceProviders.pdf>

Public Service Commission
4822 Madison Yards Way,
Madison, WI
888-816-3831

Provides low-income Wisconsin residents affordable access to essential telecommunications by discounting the cost of phone, cell and internet services.

Safelink Wireless

<http://www.safelink.com/>

(800) SAFELINK (723-3546)

Free cell phone, access to emergency services and free 60 minutes airtime monthly for eligible low-income households. Additional minutes can be purchased through prepaid airtime cards purchased at local retailers.

Wisconsin Low Income Home Energy–Heat Wisconsin (LIHEAP)

866-HEATWIS (432-8947)

<http://www.homeenergyplus.wi.gov/>

Information about where you can purchase propane in your area, or to apply for assistance towards your heating bill or medically necessary cooling bills.

We Energies

800-242-4035 Customer Service

<http://www.we-energies.com/>

Natural Gas: (800) 261-5325

Electricity: (800) 662-4797

24 hr. Residential Service: (800) 242-9137

Business Line M-F 8-5: (800) 714-7777

Digger's Hotline: (800) 242-8511 or 811

