

# Utilities

## **Adams-Columbia Electric Cooperative**

W6290 Hwy 33  
Pardeeville, WI 53954  
800-831-8629 Customer Service  
888-928-2232 OUTAGE  
acec@acecwi.com  
<https://www.acecwi.com/>

## **Alliant Energy**

800-255-4268 EMERGENCY OR  
#255 from USCellular phone  
<https://www.alliantenergy.com/>

## **CenturyLink**

866-856-8876

## **Emergency Assistance EA**

Forward Services Corporation FSC  
2875 Village Road; Suite 200  
Portage, WI 53901  
(608) 742-1089  
800-771-8420  
<https://fsc-corp.org/programs/emergency-assistance/>

Emergency Assistance (EA) can cover costs for impending homelessness, homelessness, disaster or energy.

## **Energy Services of Wisconsin (Home Energy Plus)**

242 W. Cook Street  
Portage, WI 53901  
<http://www.homeenergyplus.wi.gov/>  
800-506-5596 Appointments  
(608) 742-4088 Information  
Provides financial assistance for paying fuel or electric costs, and emergency furnace repair or replacement once per year per family. Specific income guidelines apply.

## **Frontier**

855-627-2992 New Service  
800-801-6652 Billing Inquiries

## **Heat for Heroes**

800-891-9276 for questions or to find an application site nearest you.  
An Energy Services, Inc., /Keep Wisconsin Warm/Cool Fund initiative that helps Veterans who are facing an energy – related emergency

## **Keep Wisconsin Warm Fund**

800-891-WARM (9276)  
[www.kwwf.org](http://www.kwwf.org)  
Income guidelines and a state map of where families that are in the 60%-80% median income can apply.

## **Lifeline and Link-Up Programs**

Call local phone company to apply  
For questions, contact:  
Public Service Commission  
4822 Madison Yards Way,  
Madison, WI  
888-816-3831  
<https://psc.wi.gov/Pages/Home.aspx>  
Reduced cost phone connection and service for customers receiving benefits from W2, MA, SSI, Food Stamps, Low Income Energy Assistance Program, WI Homestead Tax Credit, or Badger Care.

## **Rio Emergency Fuel Fund**

(608) 617-3261 Rose Gumz  
Help for Columbia County residents not just those in the Rio area.

## **Safelink Wireless**

[www.safelink.com](http://www.safelink.com)  
Free cell phone, access to emergency services and free 60 minutes airtime monthly for eligible low-income households. Additional minutes can be purchased through prepaid airtime cards purchased at local retailers.

**Wisconsin Low Income Home Energy–Heat**

**Wisconsin (LIHEAP)**

866-HEATWIS (432-8947)

[www.homeenergyplus.wi.gov](http://www.homeenergyplus.wi.gov)

Information about where you can purchase propane in your area, or to apply for assistance towards your propane heating bill or medically necessary cooling bills.

**We Energies**

800-242-4035 Customer Service

<http://www.we-energies.com/>