

Utilities

Adams-Columbia Electric Cooperative

W6290 Hwy 33
Pardeeville, WI 53954
800-831-8629 Customer Service
888-928-2232 OUTAGE
acec@acecwi.com
<https://www.acecwi.com/>

Affordable Connectivity Program (ACP)

[FCC.gov/ACP](https://www.fcc.gov/ACP)

The Affordable Connectivity Program (ACP) provides eligible households with a discount on broadband service and connected devices. This program provides a discount of up to \$30 per month toward the internet for eligible households and up to \$75 per month for homes on qualifying Tribal lands.

Alliant Energy

800-255-4268 EMERGENCY OR
#255 from USCellular phone
<https://www.alliantenergy.com/>

Emergency Assistance EA

Forward Services Corporation FSC
2875 Village Road; Suite 200
Portage, WI 53901
(608) 665-9364
800-771-8420
[Forward Service Corporation – You can do great things. We can help. \(fsc-corp.org\)](https://www.fsc-corp.org)
Emergency Assistance (EA) can cover costs for impending homelessness, homelessness, disaster or energy.

Energy Services of Wisconsin

(Home Energy Plus)

242 W. Cook Street
Portage, WI 53901
<http://www.homeenergyplus.wi.gov/>
800-506-5596 Appointments
(608) 742-4088 Information
Provides financial assistance for paying fuel or electric costs, and emergency furnace repair or replacement once per year per family. Specific income guidelines apply.

Frontier

833-411-2052 New Service
800-801-6652 Billing Inquiries
<https://go.frontier.com/>

Heat for Heroes

800-891-9276 for questions or to find an application site nearest you.
[Home page for the Heat For Heroes campaign \(heat4heroes.org\)](https://www.heat4heroes.org)
An Energy Services, Inc., /Keep Wisconsin Warm/Cool Fund initiative that helps Veterans who are facing an energy – related emergency

Keep Wisconsin Warm Fund

800-891-WARM (9276)
www.kwwf.org
Income guidelines and a state map of where families that are in the 60%-80% median income can apply.

Lifeline and Link-Up Programs

Contact Eligible Telecommunications Center (ETC) to enroll: [Local Exchange Service Providers \(wi.gov\)](#)

Public Service Commission
4822 Madison Yards Way,
Madison, WI
888-816-3831

[PSC LifeLine Program \(wi.gov\)](#)

Provides low-income Wisconsin residents affordable access to essential telecommunications by discounting the cost of phone, cell and internet services.

Rio Emergency Fuel Fund

(608) 617-3261 Rose Gumz
Help for Columbia County residents not just those in the Rio area.

Safelink Wireless

www.safelink.com

Free cell phone, access to emergency services and free 60 minutes airtime monthly for eligible low-income households. Additional minutes can be purchased through prepaid airtime cards purchased at local retailers.

Wisconsin Low Income Home Energy–Heat Wisconsin (LIHEAP)

866-HEATWIS (432-8947)

www.homeenergyplus.wi.gov

Information about where you can purchase propane in your area, or to apply for assistance towards your heating bill or medically necessary cooling bills.

We Energies

800-242-4035 Customer Service

<http://www.we-energies.com/>