

What to expect at renewal time

- About two months before your renewal is due, we'll see if we have updated information on file for you through other state programs. If we do and you still meet the rules for getting benefits, we'll send you a letter letting you know your benefits will be renewed. This is called an "administrative renewal."
- If we don't have enough information on file, we'll mail you a renewal packet about one month before your due date. It tells you what you need to do and the due date. Taking action as soon as you get your renewal packet can help make sure you keep your benefits.
- During your renewal, you will need to update the information we have on file for you. This may include your household details, income, assets, and insurance. We may ask you to submit proof of your answers later.
- If you are renewing FoodShare benefits at the same time, you'll need to do an interview with a worker for that program.
- Your local agency will follow up if they need more information. When they have finished looking at your information, you will get a letter that tells you if your benefits are staying the same or changing.
- Your benefits will end if you do not complete your renewal by the due date.