

A new Medicaid renewal scam is occurring. Members have received two different text messages regarding their benefits. The first message states their case is at risk of cancellation. The second text states benefits have been cancelled and request the member call 1-877-687-4221. If the member contacts the number, they are informed they have lost their health insurance coverage and need to pay to be reinstated. The Department of Health Services does not send text messages with this type of language and does not charge a recertification fee.